



A little prep goes a long way during an outage

Dear PG&E Customer:

We know you rely on us for power and our goal is to provide you with safe and reliable energy every day. Still, outages can happen. Following these simple steps can ensure you, your household or your business stays safe even if you lose power:

- Make sure your contact information with PG&E is correct so you can get the latest outage alerts. Visit pge.com/myalerts.
- Create an outage plan and safety kit.
 - Your kit should include items like:
 - Several days' worth of food and water
 - Medication
 - Flashlights
 - Emergency contact information

For additional guidance, visit pge.com/safetyactioncenter.

- If your health, safety or independence would be at risk during an outage, apply for the Medical Baseline Program or enroll in the Self-Identified Vulnerable Program to receive additional notifications and resources. For more information, visit pge.com/afn.

Need help making a plan? 211 California is a free, trusted service that provides live, personalized guidance to help you prepare and get connected to local resources. Call **211** or text "PREPARE" to **211-211**. Learn more at pge.com/211.

Sincerely,
PG&E Customer Care Team

Message paid for by customers